Subscription and Services

How do I cancel my subscription?

The 123ventes subscription has **no commitment**: you can cancel it at any time, **without notice**.



How?

Write to contact@123ventes.com, giving the name of your shop.

What happens next

- **End of the paid period**: cancellation takes effect at the end of the month or year already paid; the current period is not refunded;
- **closure**: on that date, your shop is closed to the public;
- **30 days to change your mind**: your data is kept for 30 days, then deleted; during this time you can ask for your shop to be reopened;
- **your domain name**, registered in your name, remains yours.

Before you leave

Download your invoices and your customers' invoices: the shop cannot be exported to another platform.

These terms are set out in article 10 of the 123ventes general terms and conditions.

See also: How does the monthly subscription work?, How do I use a custom domain?.

Attached files:

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URL: https://faq.123ventes.com/content/14/61/en/how-do-i-cancel-my-subscription.html