How do I offer options on a product?

Size, gift wrapping, a card with a message, extras: you create each option once in the **options library**, then add it to your items in the “Options” tab of their product page. When the customer puts the item in the basket, the “Your options” window opens and the price of the options is added live.

1. Create the option in the library

Menu “Catalog”, “Product options”, “Custom options” card, or the “Options library” button on the product page. Click “New option”, fill in “Title seen by the customer” and “Internal name”, then add the choices (“Add a choice”) with their price incl. VAT. A choice can also:

- ask the customer for a text (“Maximum text length”: card message, name to engrave);
- be a “No thanks” choice, which clears all the others;
- open other options: this is the **menu** (“Meal with drink” opens “Drinks”);
- be disabled without being deleted (out of stock, seasonal offer).

The “Translate automatically” button fills in the languages that are still empty.

2. Set how the customer chooses

- **One choice**: the customer takes one, like a size;
- **Several choices**: they tick the ones they want, each once;
- **Choices with quantities**: they can take the same one several times, up to the “Maximum per choice”.

A “Minimum” of 1 makes the customer choose before adding to the basket; “Maximum” limits the number of choices; “Included in the price” sets how many choices are free: beyond that, each extra choice is charged at its price.

3. Add the options to an item

In the “Options” tab of the product page, five slots (“Option 1” to “Option 5”) are ready, and “Add an option” creates more. Pick the option from the library: its rules are copied, and you can change them for this item, tick “Choices offered by default” or switch to “fixed choice” (shown on the product page, nothing to choose or pay). Click “Save the options”. From then on, the “Item options” button, followed by the number of options, takes you straight to this tab.

Five examples from our reference shop

- **Fabric sofa**: “Reinforced packaging” (€3) and “Personalised card” (€1, message of up to 150 characters).
- **Coffee table with drawer**: “Reinforced packaging” only.
- **Blue decorative cushion**: “Gift wrapping” (gift wrap at €4) and “Personalised card”.
- **Multifunction cooking robot**: “Accessories” as several choices with no maximum (steamer bowl €19.90, kneading blade €12, splash guard lid €9.90, or “No accessory”), a handwritten “Dedication” of 120 characters (€5) and gift wrapping.
- **Ice cream and sorbet machine**: gift wrapping, personalised card and “Goodies” as choices with quantities, 4 at most, the same one twice at most, one choice included in the price (tote bag €3.90, sticker sheet €1.50, free samples).

An option used by items cannot be deleted: untick “Option active” to withdraw it.

See also: How do I add a product?, How do I manage product categories?.

© 2026 eric <support@123ventes.com> | 2026-11-20 05:25
URL: https://faq.123ventes.com/content/3/75/en/how-do-i-offer-options-on-a-product.html

□□ Catalogue Management

Attached files:

Unique solution ID: #1351
Author: eric
Last update: 2026-11-19 14:45

© 2026 eric <support@123ventes.com> | 2026-11-20 05:25
URL: https://faq.123ventes.com/content/3/75/en/how-do-i-offer-options-on-a-product.html