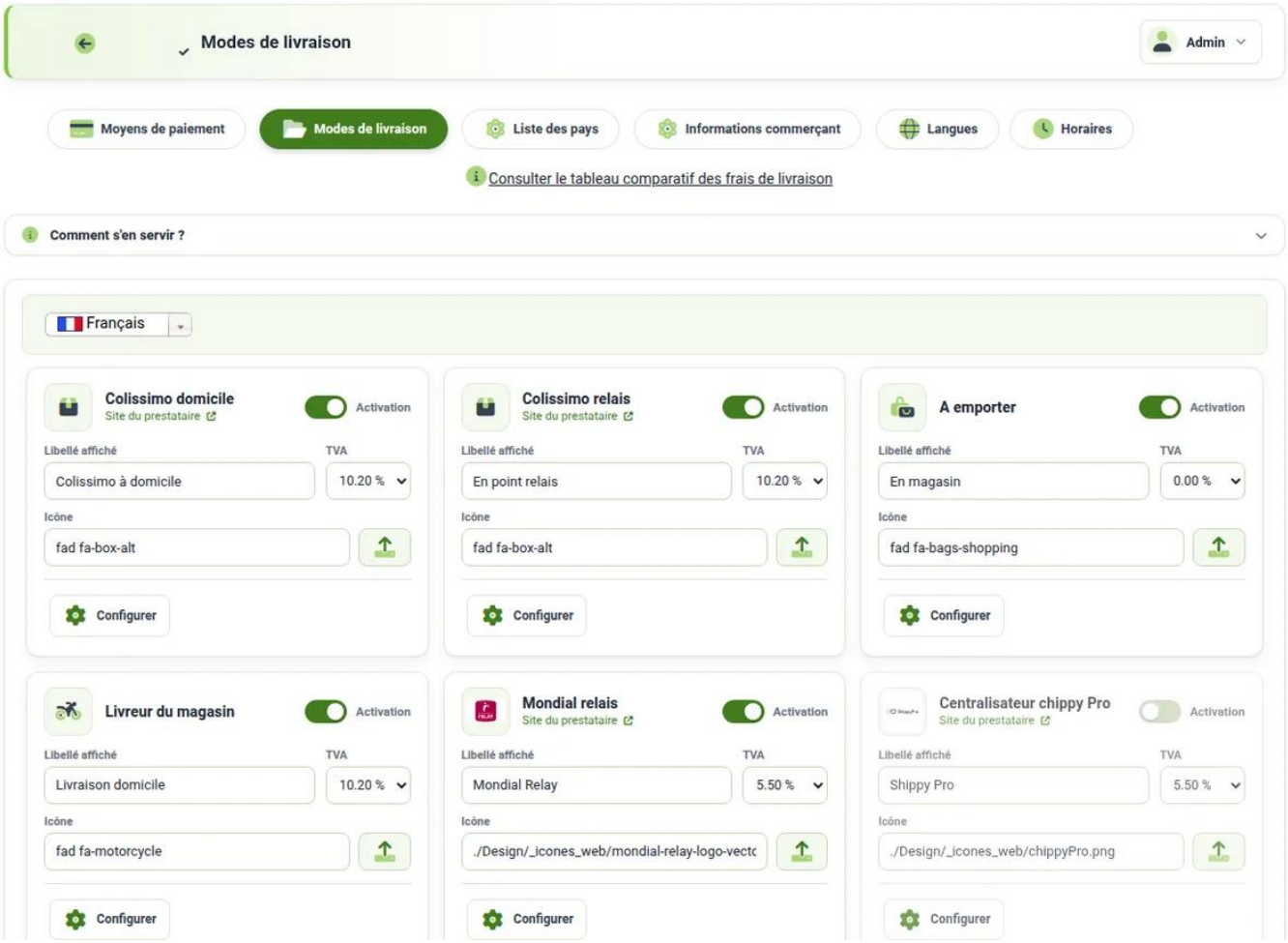
Delivery Management

Which carriers are available?

You can offer your customers Colissimo, Mondial Relay, DPD, several carriers brought together through ShippyPro, as well as collection on site and delivery by yourself. You activate the ones that suit you in the “Options” menu, “Delivery methods” tab.



Available methods

- **Colissimo**, home delivery or to a pick-up point.
- **Mondial Relay**, to a relay point: your customer chooses their point on a map.
- **DPD**.
- **ShippyPro**, which groups many carriers in a single account, including Chronopost, DHL and UPS.
- **Collection from the shop or workshop**, with no delivery charge.
- **Drive-through collection**, so your customers can pick up their order without getting out of the car.
- **The shop’s delivery driver**: you deliver yourself, around your area.

For each one, click “Configure” to enter your account details and your rates.

Shipping costs

They are calculated by weight band and by country zone, based on the weight entered on each product page. You can also choose to deliver only within France. And to offer free delivery, use the promotion rules: for example above a certain amount or a certain number of items.

How to choose?

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- Relay points are often cheaper for your customers.
- Home delivery is more convenient for heavy parcels.
- Collection on site is ideal if you have a shop or a workshop, and it is a chance to meet your customers.
- The shop’s delivery driver is well suited to fresh or fragile products delivered near you.

Offering two or three methods is usually enough: too much choice ends up making people hesitate.

Need another carrier? Write to us, and we will look together at what is possible.

More details on delivery methods.

Attached files:

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URL: https://faq.123ventes.com/content/6/21/en/which-carriers-are-available.html