□□ Easy to Use

Which tutorials and help are available?

With your shop, you get 1 hour 30 minutes of free one-to-one support, by video call or by phone.

Resources

- **Tutorials**: https://www.123ventes.com/aide;
- **built-in help**: every screen of the back office offers a “How do I use it?” card;
- **this FAQ**, in five languages.

Contact us

Having a problem or want to report an issue? Write to us: support@123ventes.com. We answer every day except Sunday, from 8:00 to 19:00, by email, phone or WhatsApp.

Going further

Beyond the free support, you can order additional hours of support, SEO work or catalogue data entry.

See also: Is the CMS suitable for beginners?, How do I create my online shop?.

Attached files:

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URL: https://faq.123ventes.com/content/9/24/en/which-tutorials-and-help-are-available.html